



Student Satisfaction Survey 2019 & 2022 Results Sample

To 2025 Student Satisfaction Survey Respondents

Introduction

To the HLSCC 2025 Student Satisfaction Survey Respondents:

Hi!

Thanks for your interest in this survey. With your input, the College gets an important gauge on aspects of the campus and its operations, and about you, such as:

- your primary reasons for attending
- various faculty and academic characteristics
- services and facilities

and more.

To give you an idea of the information that the survey collects, some previous results follow. Then, access the survey in the last slide. We look forward to your responses!

Sincerely,
The HLSCC Office of Planning and Institutional Effectiveness

Class Attendance, Student Satisfaction Surveys

When Classes Attended	Fall 2022 (n = 153)	Fall 2019 (n = 78)
Only in the day	10%	12%
Mostly in the day	18%	17%
Half in the day/Half in the evening	28%	32%
Mostly in the evening	22%	18%
Only in the evening	22%	22%

Campus	Fall 2022 (n = 153)	Fall 2019 (n = 78)
Tortola	95%	92%
Virgin Gorda	5%	8%

When Would Prefer to Attend	Fall 2022 (n = 153)	Fall 2019 (n = 78)
Only in the day	22%	29%
Mostly in the day	23%	19%
Half in the day/Half in the evening	16%	21%
Mostly in the evening	24%	15%
Only in the evening	16%	15%

From the results on attendance, more students indicated in 2019 being interested in attending classes in the daytime if they could. The preference was more evenly distributed between daytime and evening for 2022.

Services and Facilities: Overall Ratings



H. LAVITY STOUTT
COMMUNITY
COLLEGE

Services/Facilities/Recreation, 2019 and 2022	Weighted Average, 2022	Weighted Average, 2019	Total, 2022 (n=)	Total, 2019 (n=)	Ratings Point Difference, Fall 2022 to Fall 2019
Physical appearance of the campus	3.88	3.16	140	112	0.72
Classroom facilities	4.03	3.59	139	113	0.44
Science lab facilities	4.04	3.52	138	112	0.52
Computer lab facilities	4.17	3.79	139	112	0.38
Availability of technological resources	4.04	3.55	138	113	0.49
Learning Resource Centre/Library	4.33	3.70	139	113	0.63
Tutoring services	3.58	2.95	138	111	0.63
Campus health services	3.98	2.25	137	111	1.73
Availability of parking	4.10	3.62	136	113	0.48
Transfer advising	3.65	2.91	138	111	0.74
Food service	2.89	2.14	136	111	0.75
Personal counseling services	3.67	3.07	138	111	0.60
Career counseling and job placement	3.69	2.78	139	112	0.91
Exposure to the arts	3.52	2.73	139	112	0.79

(Scale: From *Very Dissatisfied* (1) to *Completely Satisfied* (5))

SGA, Sports, and Recreation: Dissatisfied and Satisfied Aggregate Ratings



H. LAVITY STOUTT
COMMUNITY
COLLEGE

SGA/Sports/Recreation, 2019 and 2022	Very' and 'Somewhat' Dissatisfied, Combined		Percent Difference	Very Satisfied' and 'Completely Satisfied'		Percent Difference	Total, 2022 (n=)	Total, 2019 (n=)
	Fall 2022	Fall 2019		Fall 2022	Fall 2019			
Student Government Association	1.50%	13.34%	-11.84%	30.83%	15.56%	15.27%	133	90
Clubs and other non-SGA student organizations	8.96%	24.72%	-15.76%	32.09%	22.47%	9.62%	134	89
Sports and recreational facilities	5.97%	36.37%	-30.40%	33.58%	7.95%	25.63%	134	88
Campus safety and security	9.02%	21.11%	-12.09%	51.88%	31.11%	20.77%	133	90
Sense of acceptance and belonging	3.01%	17.78%	-14.77%	56.39%	44.45%	11.94%	133	90
Campus social life	7.75%	22.22%	-14.47%	48.84%	36.67%	12.17%	129	90

Dissatisfaction was down and satisfaction was up over all rated areas in 2022.

Priority of Service Areas, Ranked

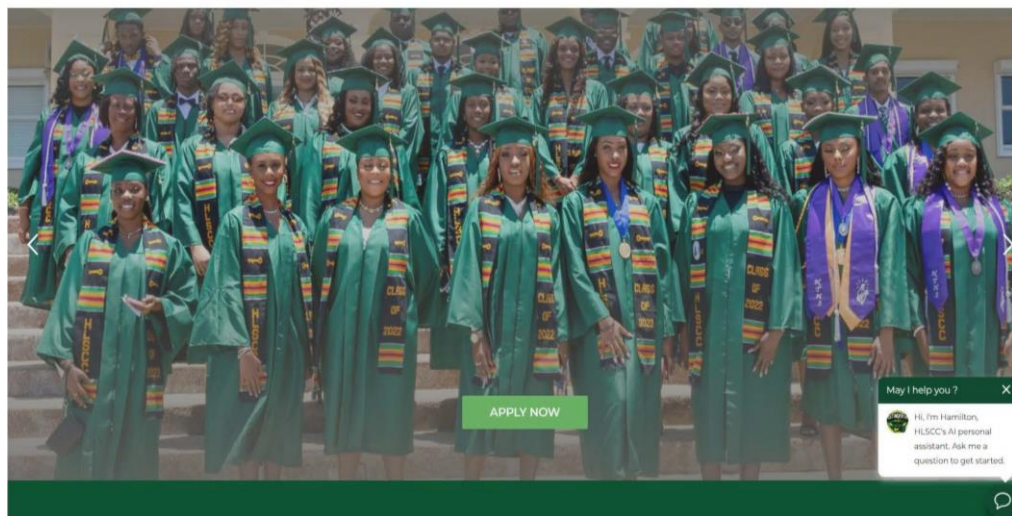
Priority of Service Areas, Ranked, Fall 2022	Weighted Average, Fall 2022	Weighted Average, Fall 2019	Rank # Fall 2022	Rank # Fall 2019	Position Movement, Fall 2022 vs. Fall 2019
Wireless internet access	4.37	4.41	1	1	→ 0
Safety of the campus environment	4.29	4.36	2	2	→ 0
Finding courses that fit your schedule	4.18	4.36	3	2	↓ -1
Academic advising	4.10	4.19	4	5	↑ 1
On-campus student health services	4.08	4.17	5	6	↑ 1
On-campus study areas	4.07	4.13	6	7	↑ 1
On-campus computer labs	4.03	4.24	7	3	↓ -4
Access to HLSCC information on the website	4.00	4.12	8	8	→ 0
Student activities	3.98	3.80	9	13	↑ 4
Career and employment counseling	3.95	3.97	10	11	↑ 1
Access to academic resources through the Library	3.93	4.21	11	4	↓ -7
Different ways to pay your bill	3.93	3.98	11	10	↓ -1
Access to recreational facilities	3.84	3.72	12	16	↑ 4
Technology help desk support	3.82	3.79	13	14	↑ 1
Printed copy of the HLSCC schedule of classes	3.78	4.13	14	7	↓ -7
Personal counseling services	3.75	3.69	15	18	↑ 3
Assistance in accessing library resources	3.74	3.92	16	12	↓ -4
Access to financial assistance	3.73	3.99	17	9	↓ -8
Avenues for expressing opinions	3.64	3.70	18	17	↓ -1
Tutoring services	3.62	3.73	19	15	↓ -4
Access to cultural activities	3.60	3.63	20	19	↓ -1
On-campus bookstore	3.53	3.44	21	20	↓ -1
New student orientation	3.47	3.39	22	21	↓ -1
Printed copy of the HLSCC catalogue	3.11	3.29	23	22	↓ -1



In service areas of priority, those of *student activities*, *access to recreational facilities*, and *personal counselling services* were the top three upward movers in 2022 as compared to in 2019.

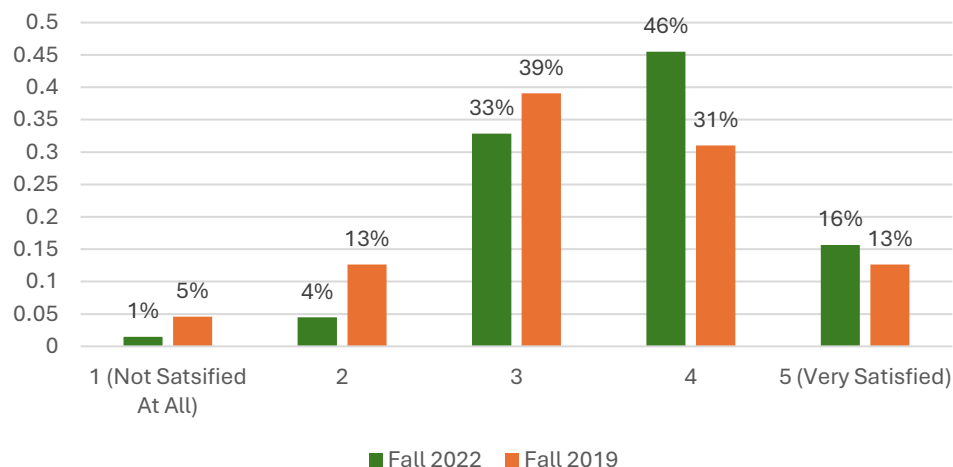
In comparison, the bottom three downward movers were *access to financial assistance*, *access to academic resources through the Library*, and having a *printed copy of the HLSCC schedule of classes*.

The HLSCC Website



Have you ever used the HLSCC website?	Fall 2022 (n=134)	Fall 2019 (n=86)
Yes	94%	93%
No	6%	7%

Satisfaction with HLSCC Website, Fall 2022 and Fall 2019



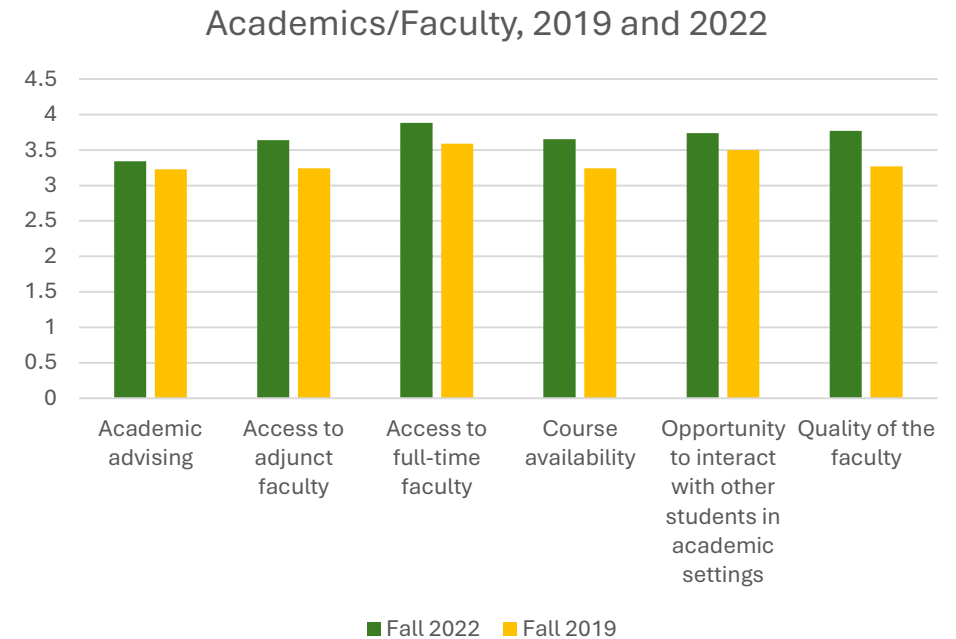
In both 2019 and 2022, almost the same rates of respondents (93% and 94%, respectively) indicated using the HLSCC website.

For Fall 2022, satisfaction ratings ('4' or '5') increased a combined rate of 18%.

Academics/Faculty: Overall Ratings

Academics/Faculty, 2019 and 2022	Weighted Average, 2022	Weighted Average, 2019	Total, 2022 (n=)	Total, 2019 (n=)	Ratings Point Difference, Fall 2022 to Fall 2019
Course availability	3.65	3.24	148	122	0.41
Academic advising	3.34	3.23	147	121	0.11
Opportunity to interact with other students	3.74	3.50	147	121	0.24
Access to full-time faculty	3.88	3.59	147	122	0.29
Access to adjunct faculty	3.64	3.24	147	122	0.40
Quality of the faculty	3.77	3.27	147	122	0.50

All surveyed aspects of faculty or academic characteristics had overall increased ratings in 2022 as compared to 2019.





The 2025 HLSCC Student Satisfaction Survey

Please access the 2025 version of the HLSCC Student Satisfaction Survey below. Thank you!

<https://www.surveymonkey.com/r/HLSCCSTUDENTSATISFACTION2025>